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PATENT
Attorney Docket No.: 022395-440900US
Client Ref. No.: OPWV-4409

TOWNSEND and TOWNSEND and CREW LLP

By: DJ Bogorodsky

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

GARRICK T. WAGER et al.

Application No.: 09/923,486

Filed: August 7, 2001

For: SERVICE ZONE MANAGEMENT
SYSTEM & METHOD

Customer No.: 46670

Confirmation No. 2298

Examiner: Rexford N. Barnie

Technology Center/Art Unit: 2643

AMENDMENT

Mail Stop: Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

In response to the Office Action mailed July 13, 2004, please enter the following amendments and remarks:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 15 of this paper.